

Virginia ABC Supplier Scorecard Violations

May 17th, 2019



WWW.ABC.VIRGINIA.GOV

Purpose

To give suppliers a better understanding of the Virginia ABC supplier scorecard violations, how to review violations and improve scorecard scores.



Reporting Period

8/1/2018 - 4/30/2019

Supplier Scorecard



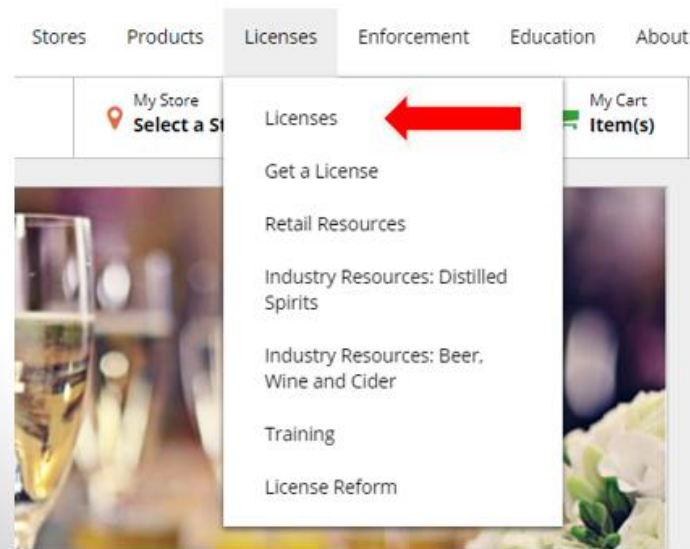
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Helpful Links

- For detailed information regarding the supplier scorecard please visit: <https://www.abc.virginia.gov/licenses/spirits-industry-resources/supplier-scorecards>
- For more information regarding the fees associated with the supplier scorecard, please view the Virginia ABC Supplier Manual (specifically pages 15-17):
<https://www.abc.virginia.gov/library/licenses/pdfs/supplier-manual.pdf>

How to Gain Access to MIPS

1. Start by going to our Virginia ABC website: www.abc.virginia.gov.
2. Click on the Licenses header and then click on Licenses.



3. On the right side of the page is MIPS Access, click on the “MIPS inventory system” link. Click on Log In. Click on the link Sign up for an Account Central account. Follow the steps and establish your login and password.

MIPS | MANAGEMENT OF INVENTORY AND PRODUCT SALES

MIPS Access

Access the [MIPS inventory system](#) for vendors and carriers. Download the [user's guide](#) (PDF).

To use the application, please make sure that Javascript and Session Cookies are enabled, and that Popups are not blocked.

[Log In](#) | [About MIPS](#)

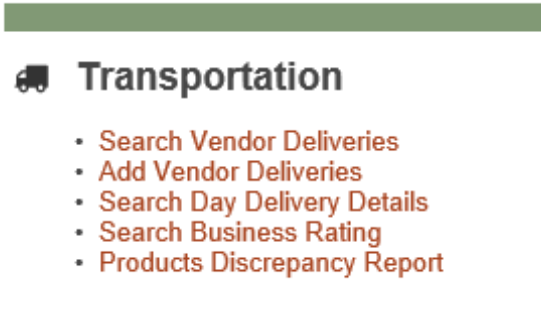
Next

Don't have an account? [Sign Up](#)

4. Once submitted, log in with your new login and password that you created. The first page to come up will be requesting access to our MIPS system. Go through the questions and hit submit. Once submitted, the request will be reviewed by the Logistics Department and your account will be verified and set up.

How to View Violations

1. Login to MIPS
2. From the home screen, click “Search Business Rating” under the Transportation category.



3. Use the dropdown list for “Vendor Company” to find the correct vendor.

Search Business Rating

Please specify a Vendor or Carrier.

You can specify a Vendor or Carrier, but not both.

The "Include associated companies" option will include the Vendors that the selected Carrier delivers for or the Carriers that deliver for the selected Vendor.

Search Criteria


Negative Rating ▼

Carrier Company ▼

Vendor Company ▼

Include associated companies

4. Click the magnifying glass (“view”) on the right side of the page to see current vendor violations.

Company Name	Location	Type	Current Violations Count	Historical Violations Count	Negative Rating	Comments	Actions
		V	9	0	N	Not charging for inaccurate entries; not counting inaccurate entries; not counting inaccurate entries bfv cleaning up violations (bfv) Clearing all violations 1/01/2011 bfv clearing all violations 11/07/2012 bfv clearing all violations 1/17/13 bfv; clearing all violations; clearing all violations; clearing all violations Clearing violations bfv	



Here, all current violations for the past 90 days will be available for review. There are four types of delivery violations.

DELIVERY VIOLATIONS:

- Delivery appointment cancellations (without 24 hour notice)
- No shows for a scheduled appointment
- Inaccurate entries of products
- Inaccurate entries of product quantities

View Business Rating Details

General Information

Company Name: BACARDI USA, INC
 Company Location: Not Available
 Company Type: Vendor
 Negative Rating: No

Comments: Not charging for inaccurate entries; not counting inaccurate entries; not counting inaccurate entries bfv cleaning up violations (bfv) Clearing all violations 1/01/2011 bfv clearing all violations 11/07/2012 bfv clearing all violations 1/17/13 bfv; clearing all violations; clearing all violations; clearing all violations Clearing violations bfv

Current Violations

Violation Date	Violation Type	Delivery Id.	View Delivery Details
04-19-2019	Inaccurate entry of product quantities	53973	Q
04-19-2019	Inaccurate entries of products	53973	Q
04-18-2019	Inaccurate entry of product quantities	54042	Q
04-11-2019	Inaccurate entries of products	53869	Q
04-08-2019	Inaccurate entry of product quantities	53793	Q
04-03-2019	Inaccurate entry of product quantities	53785	Q
04-03-2019	Inaccurate entries of products	53785	Q
03-27-2019	Inaccurate entries of products	53666	Q
03-21-2019	Inaccurate entry of product quantities	53547	Q
03-13-2019	Inaccurate entry of product quantities	53426	Q
03-13-2019	Inaccurate entries of products	53427	Q
03-13-2019	Inaccurate entries of products	53426	Q
03-07-2019	Inaccurate entries of products	53365	Q



You will notice that when “Cancellation” and “No Show for a Scheduled Appointment” violations are listed the entries are straight forward. Viewing Delivery Details will show the products that were supposed to be delivered.

View Business Rating Details

General Information

Company Name:
Company Location: Not Available
Company Type: Vendor
Negative Rating: No
Comments:

Current Violations

Violation Date	Violation Type	Delivery Id	View Delivery Details
05-06-2019	Inaccurate entries of products	54304	Q
04-17-2019	Inaccurate entries of products	54127	Q
04-02-2019	Inaccurate entry of product quantities	53845	Q
04-02-2019	No show for a scheduled appointment	53816	Q
04-01-2019	Inaccurate entries of products	53766	Q

For “Inaccurate Entries of Products” and “Inaccurate Entry of Product Quantities” violations...

5. Click on “view” under “View Delivery Details” for more information regarding this violation.

View Business Rating Details

General Information

Company Name: [REDACTED]

Company Location: Not Available

Company Type: Vendor

Negative Rating: No

Comments: [REDACTED]

Current Violations

Violation Date	Violation Type	Delivery Id	View Delivery Details
04-19-2019	Inaccurate entry of product quantities	53973	Q
04-19-2019	Inaccurate entries of products	53973	Q
04-18-2019	Inaccurate entry of product quantities	54042	Q
04-11-2019	Inaccurate entries of products	53869	Q
04-08-2019	Inaccurate entry of product quantities	53793	Q
04-03-2019	Inaccurate entry of product quantities	53785	Q
04-03-2019	Inaccurate entries of products	53785	Q
03-27-2019	Inaccurate entries of products	53666	Q
03-21-2019	Inaccurate entry of product quantities	53547	Q
03-13-2019	Inaccurate entry of product quantities	53426	Q
03-13-2019	Inaccurate entries of products	53427	Q
03-13-2019	Inaccurate entries of products	53426	Q
03-07-2019	Inaccurate entries of products	53365	Q

6. Find the delivery confirmation number at the top of the screen to see the discrepancies that caused the violation. This will be used to search for the entry in the following steps.

View Vendor Delivery

Delivery Id: 63973
 Expected Receipt Number: D553873
 Carrier: Casco Systems - 4565 Holliba Ferry Road Baltimore, MD 21227
 Has Exclusive Scheduling :No
 Load Type: Pallet
 Status: Completed

Decline/Draft Reason: Not Available

Vendor(s) For Delivery: BACARDI USA, INC - 035

Delivery Time: 04-19-2019 07:00 AM

Available

Delivery Confirmation Number: 109-10
 Receiver Number: 430467

Total Cases: 1809.00

Status Changing History:

Status	
Clear	1M
Sched	1M
Appro	1M
Locked	04-18-2019 11:05 PM

Scheduler Contact: Name: Matthew McPartlin
 Phone: 800-715-1916
 Email: matthew_mcpartlin@ryder.com

Actual Arrival Time: Not Available
 External Order ID: 4520132628
 External Comments: Not Available

[Back](#)

Products

Vendor	Product Code	Product Name	Bottle Size	BPC	Cases	Bottles	Ignore Discrepancy
BACARDI USA, INC	004061	Dewar's White Label Scotch	50ml	120	85	0	No
	004066	Dewar's White Label Scotch	750ml	12	70	0	No
	004068	Dewar's White Label Scotch	1.75L	6	135	0	No
	004078	Dewar's Special Reserve 12 Year Scotch	1.75L	6	45	0	No
	034359	Grey Goose Vodka	200ml	12	145	0	No
	034422	Grey Goose Vodka	1L	6	175	0	No
	034425	Grey Goose Vodka	1.75L	6	96	0	No
	034437	Grey Goose L'orange Vodka	1L	6	80	0	No
	047865	D'usse VSOP	750ml	6	72	0	No
	064336	Benedictine & Brandy DOM	750ml	12	24	0	No
	066836	St. Germain Liqueur	750ml	6	105	0	No
	098197	Martini & Rossi Extra Dry Vermouth	750ml	6	480	0	No
	098258	Nolby Prat Extra Dry Vermouth	750ml	12	56	0	No
	098747	Martini & Rossi Rosso Sweet Vermouth	750ml	6	240	0	No

7. Return to the MIPS home screen and click on the “Products Discrepancy Report” option under the Transportation category.



Transportation

- Search Vendor Deliveries
- Add Vendor Deliveries
- Search Day Delivery Details
- Search Business Rating
- Products Discrepancy Report

8. Enter in the Delivery Confirmation Number and click Search.

Products Discrepancy Report

Search

Please specify at least one Search Criterion.

Search Criteria

Delivery Date [Calendar](#)

Confirmation Number

Carrier Company

Vendor Company

The products that received a violation will appear below.

Products Discrepancy Report

Search

Please specify at least one Search Criterion.

Search Criteria

Delivery Date Calendar

Confirmation Number

Carrier Company

Vendor Company

Save

Delivery Date	Confirmation Number	Carrier Name	Vendor Name	Product Code	Scheduled Cases	Received Cases
04-19-2019	109-10	Cowan Systems 4555 Hollins Ferry Road Baltimore, MD 21227	<input type="text"/>	034422	176	264
04-19-2019	109-10	Cowan Systems 4555 Hollins Ferry Road Baltimore, MD 21227	<input type="text"/>	064336	24	0
04-19-2019	109-10	Cowan Systems 4555 Hollins Ferry Road Baltimore, MD 21227	<input type="text"/>	064416	0	24

Total rows: 3

How to Minimize Delivery Violations

- Please review all scheduled deliveries are entered correctly in MIPS. Failure to enter information in correctly, will result in a delivery violation.
- If a delivery needs to be cancelled, please communicate to the Virginia ABC warehouse at least 24 hours prior to the scheduled delivery. Cancellations with at least 24 hours notice, will not receive a violation.

For any questions, concerns or comments regarding the Virginia ABC Supplier Scorecard and associated delivery violations please contact:

- Greg Doerr – Process Improvement Analyst – 804-213-4657
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mark.dunham@abc.virginia.gov
- John Shiffer – Director of Marketing – 804-213-4522
john.shiffer@abc.virginia.gov