





On May 4, Governor Northam announced that Virginia could see the first phase of a reopening beginning Friday, May 15, offering a glimmer of light at the end of this tunnel. In another positive development, ABC was able to reopen 12 stores as of May 1 in the Northern Virginia area that were previously closed to consolidate operations in the highly impacted region. Now that adequate staffing is available, and new staff has been thoroughly trained, these 12 stores are ready to serve customers once again.

We will continue to adjust our business practices to keep customers and employees healthy and safe for as long as these circumstances exist.

To that end, Virginia ABC is committed to implementing policies and procedures that make our stores a safer place to shop and work in. Once we had an adequate supply of face masks on hand for all of our employees, we were able to implement a policy requiring all employees to wear a face mask. Effective May 1, all of our employees are required to wear a face mask provided by the authority or their own face mask when inside an ABC facility.

We're expanding options to shop our stores without ever having to go in one. On April 29, we began rolling out a new curbside pickup service for online orders, and currently, we're able to offer that service in nearly 40 stores across the state. By June, we expect to have the service at most ABC stores. For information about curbside pickup and a list of stores where the service is currently available, visit <a href="https://www.abc.virginia.gov/products/online-ordering">www.abc.virginia.gov/products/online-ordering</a>.

We know things are still far from returning to normal. As everyone adjusts to what the new normal looks like, Virginia ABC will stay true to its vision to bring good spirits and excellent service to Virginia.

Be healthy,

Travis Hill, CEO

: 8961