

VIRGINIA ALCOHOLIC BEVERAGE CONTROL
BUREAU OF LAW ENFORCEMENT



QUARTERLY REPORT

2nd Quarter - 2019
April 1st through June 30th

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Executive Summary

As a commitment to transparency, accountability and reporting, the Virginia Alcoholic Beverage Control Authority's Bureau of Law Enforcement produces this quarterly report in accordance with Virginia Code 4.1-103 #30 and as part of its implementation of the recommendations of the Governor's Expert Panel. The report demonstrates our progress toward the panel's recommendations as well as ensuring citizen access to information.

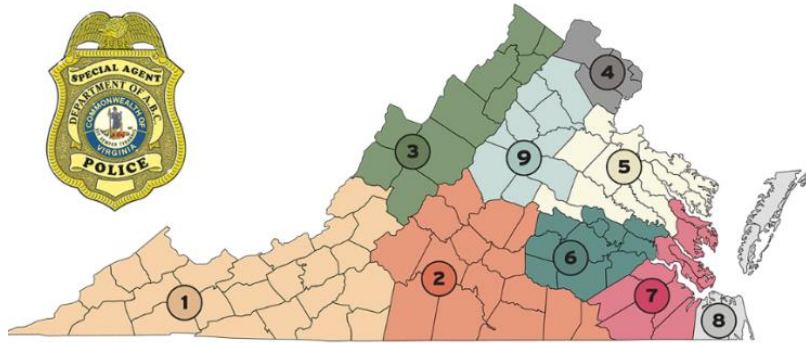
During the 2019 Virginia General Assembly session, legislation was enacted through the Virginia State Budget Item 4-5.04 m. "requiring no expenditures from general or non-general fund sources may be made by any state agency or authority for the purchase of implementation of body-worn camera systems". While the Governor's Expert Panel recommended the use of body-worn cameras by Virginia ABC special agents, the Authority has temporarily stopped the procurement and implementation process of body-worn cameras due to the current legislation.

The Governor's Expert Panel gave clear directions on the content of this quarterly report. This report follows those basic guidelines. Listed below is a synopsis of the data reported in each of those areas:

1. **Criminal Violations** – There were 192 total charges placed this quarter with 86 (45%) of those charges related to alcohol violations. Last quarter there were 107 charges with 93 (87%) being alcohol related. There is a 79% increase in total arrests compared to last quarter. Racial breakdown of arrests shows the percentage of arrestees were 61% white and 23% black. Distribution of arrests by gender for the quarter shows 48% of arrestees being male and 52% female.
2. **Regulatory violations** – This quarter saw a 10% decrease in violations brought to hearings and no change in written warnings when compared to 41Q 2019. There was a 38% decrease in regulatory charges adjudicated in hearings with 281 in 1Q 2019 and 204 in 2Q 2019.
3. **Field Contacts** – There were no field contacts made this quarter.
4. **Planned Operations** – There were three planned operations this quarter and 1 in the first quarter of 2019.
5. **Use of Force Reports** – There were no reported Use of Force incidents this quarter.
6. **Internal Investigations** – There are currently two open Internal Investigations that are pending. There were no informal complaints assigned to the field.
7. **License Activity** – Retail approvals showed an increase of 29% for the second quarter of 2019 compared to the previous quarter. Retail license approvals are up roughly 15% when compared to the second quarter of 2018. Banquet license approvals showed a 130% increase when compared to the previous quarter and a 2% increase when compared to the second quarter of 2018.
8. **Inspections/Observations** – Inspections showed a decrease of 9% when comparing second quarter of 2019 to first quarter of 2019, and a 296% increase when compared to the second quarter of 2018. Observations are down 13% when comparing second quarter 2019 to the previous quarter.
9. **Underage Buyer** – UAB alcohol checks showed an increase of 38% this quarter when compared to the previous quarter. The compliance rate was 88%. "Synar" tobacco checks were done this quarter and 536 UAB Tobacco checks were completed with a compliance rate of 85%.
10. **Training and Community Outreach** – ABC presented over 709 hours of training to law enforcement, licensees and the general public this quarter. There were 1535 hours of training received by ABC agents. These agents also attended over 921 hours of community outreach meetings.
11. **Accreditation** – The bureau remains committed to maintaining accreditation with 186 audits and inspections being conducted this quarter and term.

Most of the above data will be broken down by region. On the following page is a map of Virginia outlined by region:

Region 1-Roanoke, Region 2-Lynchburg, Region 3-Staunton, Region 4-Alexandria, Region 5-Fredericksburg, Region 6-Richmond, Region 7-Hampton, Region 8-Chesapeake, Region 9-Charlottesville



Arrests

Criminal Charges

This table reflects the total and type of criminal charges that were placed by ABC enforcement personnel between April 1 and June 30, 2019 (Second Quarter 2019), and totals for the year. A majority of the arrests (85) involve sales made to underage individuals. These arrests usually occur as a result of the ABC underage buyer compliance program.

ARREST CHARGES 2019												
CHARGE	REGION – Q2									YTD 2019		
	1	2	3	4	5	6	7	8	9		Compl.	Total
Alcohol Related Charges *See Chart Below for Individual Charges	11	7	12	14	5	13	9	6	5	4	86	179
Larceny	4	0	1	0	0	6	0	0	0	0	11	18
Shoplifting	0	0	0	0	0	0	0	0	0	0	0	3
Fraud / Forgery	0	0	0	0	0	6	1	0	0	0	7	9
Traffic Violations	0	0	0	0	0	0	0	0	0	0	0	1
Contribute to the Delinquency of Minor	0	0	0	0	0	0	0	0	0	0	0	1
Embezzlement	1	0	0	0	0	0	0	0	1	0	2	2
Firearms Violations	1	0	0	0	0	0	0	0	0	0	1	1
Tobacco Violations	24	11	5	19	2	7	8	9	0	0	85	85
TOTAL	41	18	18	33	7	32	18	15	6	4	192	299

* The charges of larceny, shoplifting, embezzlement and fraud are primarily related to our retail stores.

*4.1 ALCOHOL RELATED CHARGES	REGION – Q2									YTD 2019		
	1	2	3	4	5	6	7	8	9		Compl.	Total
Sale of Alcoholic Beverage -Underage	11	7	12	14	4	13	9	6	5	4	85	166
Unlicensed Distilling Apparatus	0	0	0	0	0	0	0	0	0	0	0	0
Illegal Sale of Alcohol	0	0	0	0	1	0	0	0	0	0	1	1
Possess Illegally acquired Alcohol	0	0	0	0	0	0	0	0	0	0	0	0
Illegal Manufacture of Alcohol	0	0	0	0	0	0	0	0	0	0	0	1
Aid and Abet Alcohol Law Violations	0	0	0	0	0	0	0	0	0	0	0	0
Maintain Common Nuisance	0	0	0	0	0	0	0	0	0	0	0	3
Drinking in Public	0	0	0	0	0	0	0	0	0	0	0	0
Use False ID to purchase	0	0	0	0	0	0	0	0	0	0	0	1
Underage purchase of Alcohol	0	0	0	0	0	0	0	0	0	0	0	7
TOTAL	11	7	12	14	5	13	9	6	5	4	86	179

Arrests by Region

This table breaks down the total criminal arrests - by region where the offense took place, comparing the percentage change from arrests in the first quarter of 2019 to arrests in the second quarter of 2019 and total for the year.

Note: These are arrest figures involving the three types of reportable arrests; In-custody, Released on a Summons and Warrant. These numbers may differ from the number of charges placed by ABC Enforcement.

ARRESTS BY REGION				
REGION	1Q 2019 Arrests	2Q - 2019 Arrests	% Change	YTD 2019
Region 1 - ROANOKE	4	41	925%	45
Region 2 - LYNCHBURG	11	18	64%	29
Region 3 - STAUNTON	10	18	80%	28
Region 4 - ALEXANDRIA	30	33	10%	63
Region 5 - FREDERICKSBURG	6	7	17%	13
Region 6 - RICHMOND	28	32	14%	60
Region 7 - HAMPTON	7	18	157%	25
Region 8 - CHESAPEAKE	7	15	114%	22
Region 9 - CHARLOTTESVILLE	4	6	50%	10
Compliance	0	4	N/A	4
TOTAL	107	192	79%	299

Arrest by Type and Race

This table reflects the race of arrested individuals in the second quarter of 2019. The data is broken down into the three types of arrests (On-View - Taken into Custody, Released On a Summons and Warrant - Taken Into Custody).

ARRESTS BY TYPE AND RACE				
2Q - 2019				
Race	On-View	Summons	In-Custody	Total
White	5	106	7	118
Black	2	32	10	44
Hispanic	0	13	0	13
Asian	0	4	1	5
Middle Eastern	0	11	0	11
Indian	0	1	0	1
Unknown	0	0	0	0
Total	7	167	18	192

Arrest by Age and Gender

This table reflects a breakdown by gender and age of all adults that have been arrested in the second quarter of 2019. This includes all types of arrests - (in-custody, released on summons and warrant).

ARREST BY GENDER AND AGE – 2Q - 2019													
Gender	Juvenile	18-20	21-24	25 -29	30 -34	35 -39	40 -44	45 -49	50 -54	55 -59	60 -64	65 & Over	Total
Male	0	8	8	16	13	21	8	4	4	4	1	6	93
Female	1	8	10	14	9	4	12	13	8	5	5	10	99
TOTAL	1	16	18	30	22	25	20	17	12	9	6	16	192

Regulatory Violations

A large portion of the work performed by Virginia ABC Special Agents involves the enforcement of rules and regulations applicable to ABC licensees. Violations can be dealt with by issuing a written warning or by presenting a violation case to the ABC Hearings Division. These violations can be punishable by fines, suspension or revocation of the ABC license.

Regulatory Charges Placed by Region

This table represents the total number of regulatory actions that were placed by enforcement personnel in the Second Quarter of 2019. Violations were routed to the hearings division for later adjudication while warnings were noted in the licensee file.

REGULATORY CHARGES PLACED - BY REGION*				
REGION	2Q		YTD 2019	
	# Hearing Violations	# Written Warnings	# Hearing Violations	# Written Warnings
Region 1 - ROANOKE	13	19	25	42
Region 2 - LYNCHBURG	7	13	22	26
Region 3 - STAUNTON	12	10	27	13
Region 4 - ALEXANDRIA	16	72	59	160
Region 5 - FREDERICKSBURG	7	16	16	49
Region 6 - RICHMOND	29	26	49	56
Region 7 - HAMPTON	12	27	24	64
Region 8 - CHESAPEAKE	11	20	33	47
Region 9 - CHARLOTTESVILLE	15	10	23	20
Compliance	11	14	30	57
License Records Management**	0	245	0	438
Total	133	472	308	972

*Count of individual charges

**License Records Management consists of system-generated warnings for late MBAR violations.

Regulatory Charges Adjudicated in Hearings

This table represents the total number and type of charges that were adjudicated by the ABC hearings division in this quarter as a result of the regulatory charges previously placed by ABC agents.

REGULATORY CHARGES ADJUDICATED IN HEARINGS DIVISION 2Q-2019											
CHARGES	REGIONS										TOTAL
	1	2	3	4	5	6	7	8	9	Comp	
UAB	15	10	11	36	11	16	9	7	14	1	130
FAIL TO SUBMIT MBAR	2		2	6	2		4				16
MBAR VIOLATIONS				1			1				2
BAD CHECKS				4	3		3	2			12
FAILED TO COMPLY WITH REGULATIONS			2	2		1				1	6
UNAUTHORIZED ALCOHOL			2	0		1				2	5
PUBLIC SAFETY				0							0
EMPLOYEE WITH CRIMINAL BACKGROUND				1				1	3		5
ESTABLISHMENT SO LOCATED				1							1
FAIL TO COMPLY WITH WHOLESALER REGULATIONS	1			3	1	1			2	10	18
MANAGER NOT ON DUTY or NOT POSTED				0							0
SALE TO INTOXICATED				1							1
OTHER				0		2	3	2		1	8
Sub Totals	18	10	17	55	17	21	20	12	19	15	204

Field Contacts

A field contact is when an agent engages a citizen and conducts a brief interview. When an arrest does not occur as a result of a field interview, agents report the stop in a "Field Contact" report. This report documents the reason for the stop as well as identifying information about the individual. Scrutiny of these types of encounters enables law enforcement executives as well as citizens to monitor police/citizen interactions to guard against biased-based policing practices.

FIELD CONTACTS BY REGION WITH DEMOGRAPHICS - 2Q 2019											
REGION	White		Black		Hispanic		Asian		Middle Eastern		Total
	M	F	M	F	M	F	M	F	M	F	
Region 1 - ROANOKE	0	0	0	0	0	0	0	0	0	0	0
Region 2 - LYNCHBURG	0	0	0	0	0	0	0	0	0	0	0
Region 3 - STAUNTON	0	0	0	0	0	0	0	0	0	0	0
Region 4 - ALEXANDRIA	0	0	0	0	0	0	0	0	0	0	0
Region 5 - FREDERICKSBURG	0	0	0	0	0	0	0	0	0	0	0
Region 6 - RICHMOND	0	0	0	0	0	0	0	0	0	0	0
Region 7 - HAMPTON	0	0	0	0	0	0	0	0	0	0	0
Region 8 - CHESAPEAKE	0	0	0	0	0	0	0	0	0	0	0
Region 9 - CHARLOTTESVILLE	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0	0	0	0	0

Planned Operations Executed

An “Operational Plan” is submitted for all structured, pre-planned operations/observations for which enforcement action is anticipated, (i.e.: any undercover operation, most search warrant executions, and any enforcement operation involving five (5) or more sworn personnel).

This table is a summary of the planned operations that took place in the second quarter of 2019. The three planned operations conducted by ABC Enforcement in this quarter were not in conjunction with other Law Enforcement Agencies.

OPERATIONAL PLANS APR - JUN 2018					
DATE	REGION	TYPE	TOTAL STAFFING	ASST. OTHER LE	AGENCY ASSISTED
26-Apr	Region 8 - Chesapeake	Store Security	6 SA/1 SAC	N	N/A
27-Apr	Region 8 - Chesapeake	Store Security	6 SA/1 SAC	N	N/A
28-Apr	Region 8 - Chesapeake	Store Security	4 SA/1 SAC	N	N/A

SAC – Special Agent in Charge
 ASAC – Assistant Special Agent in Charge
 SSA – Senior Special Agent
 SA – Special Agent

Use of Force Incidents

The Bureau considers any amount of effort required by an agent to compel compliance by an unwilling subject that exceeds normal restraint or handcuffing to be a “Use of Force”; which requires a supervisor be notified and a Use of Force report completed.

USE OF FORCE INCIDENTS - REPORTED 2Q – 2019											
General Information			Agent Information					Offender Information			
Date	Type of Force	Level of Resistance	Region	Race	Sex	Age	Injury	Race	Sex	Age	Injury
NO USE OF FORCE INCIDENT REPORTS FOR THIS QUARTER											

Internal Investigations

Any complaint alleging improper action or improper conduct by an employee, if job-related or in violation of the Standards of Conduct, other policies of the Bureau, Department of Human Resource Management, the ABC Policy and Procedures Manual, or criminal law, will generate an administrative internal investigation. There are two types of internal investigations that are conducted by the Bureau; Formal and Informal (the difference is explained below). Both types of investigations are documented and reported through the chain of command.

Formal Complaint(s)

Formal complaints involve allegations that are investigated by trained Internal Affairs investigators and, if substantiated, can lead to formal and significant disciplinary action.

ACTIVE FORMAL COMPLAINT(S)								
Date Received	FILE#	REGION	ALLEGATION(S)	Date Assigned	Date Due	Status	Date Completed	Disposition
11/1/2018	18-06	Region 5 - Fredericksburg	Improper Conduct	11/1/2018	12/15/2018	Open	4/23/2019	Substantiated
11/4/2018	18-07	Region 6 - Richmond	Improper Conduct	11/14/2018	12/31/2018	Closed	4/4/2019	Substantiated
1/14/2019	19-01	Compliance	Improper Conduct	1/14/2019	2/28/2019	Closed	5/3/2019	Substantiated
1/22/2019	19-03	Region 6 - Richmond	Improper Conduct	1/28/2019	3/15/2019	Closed	4/23/2019	Unfounded
3/29/2019	19-04	LRM	Fraud	4/1/2019	5/15/2019	Closed	4/23/2019	Substantiated
4/11/2019	19-05	Region 7 - Hampton	Improper Conduct	4/11/2019	5/30/2019	Open		

Informal Complaint(s)

Informal complaints are minor allegations of infractions investigated by mid-level regional supervisors and the complainant is satisfied with the resolution offered and only wishes the matter to be handled informally by the supervisor.

INFORMAL COMPLAINT(S)						
Date Received	Date Assigned	FILE#	REGION	ALLEGATION(S)	Date Closed	Disposition
NO INFORMAL COMPLAINTS FOR THIS QUARTER						

License Activity Totals

A significant amount of an agent’s time is committed to the approval process of both retail and “one day” banquet licenses. This process involves background investigations, venue/establishment inspections and training.

Retail License Approvals

Retail Application approvals, sometimes tied to economic conditions, increased 29% for the second quarter of 2019 when compared to the previous quarter. In 2Q of 2018 there were 572 retail license approvals compared to 656 in 2Q of 2019 reflecting a 15% increase in approvals.

APPROVED RETAIL LICENSES											
3Q - 2018			4Q - 2018			1Q - 2019			2Q 2019		
JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
168	197	167	171	144	148	167	158	184	258	215	183
532			463			509			656		

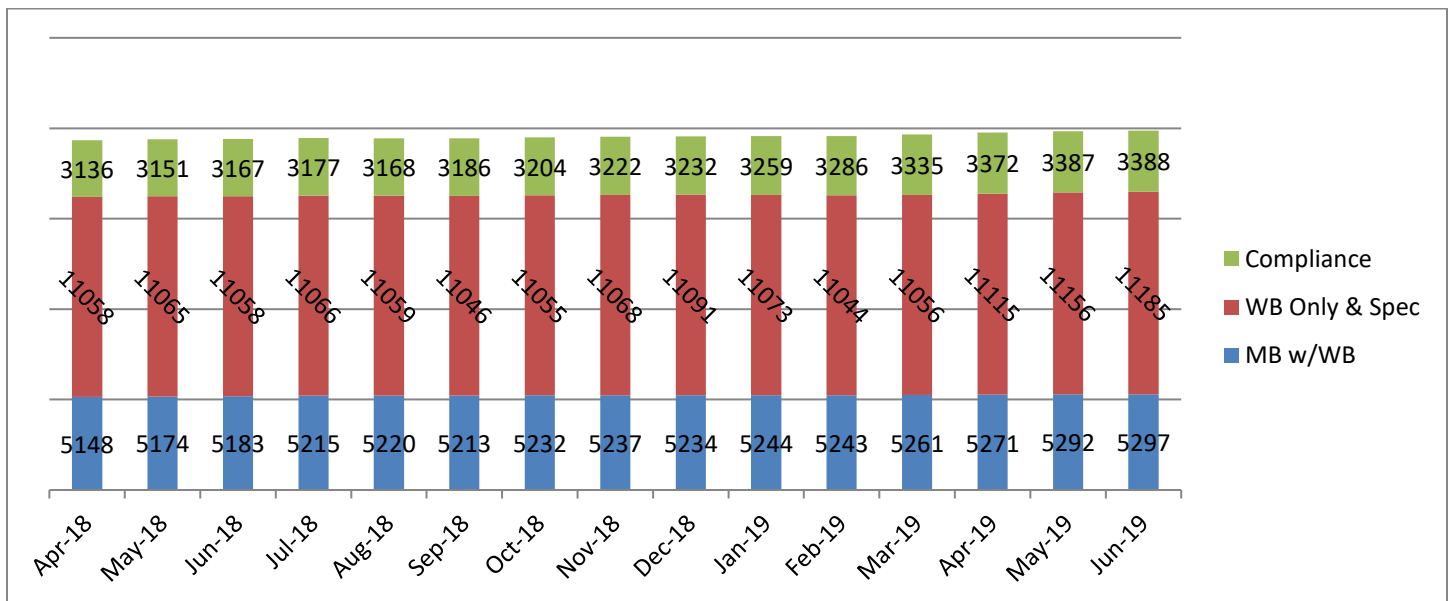
Banquet Licenses Approvals

Banquet License approvals, which follow seasonal trends, increased in the second quarter with a 130% increase when compared to the previous quarter. In 2Q of 2018 there were 8492 banquet license approvals compared to 8667 in 2Q of 2019 reflecting a 2% increase in activity compared to first quarter of last year.

APPROVED BANQUET LICENSES											
3Q - 2018			4Q - 2018			1Q - 2019			2Q 2019		
JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
2246	2450	3580	3701	2215	2082	832	1206	1733	2143	3144	3380
8276			7998			3771			8667		

Total Retail Licenses

Total Retail Licenses in the state has shown steady incremental growth.



Inspections / Observations

Licensee Inspections Completed

All ABC licensed establishments are subject to inspection by ABC agents. These inspections are overt; the agent will inspect the premises for compliance with regulatory requirements, meet with the owner or manager to review business receipts and purchasing records, review previously submitted MBARs and answer any questions business employees may have about ABC laws and requirements.

2019 LICENSE INSPECTIONS - BY REGION AND QUARTER							
REGION	2018	2018	2019	2019	TOTALS	TOTAL LICENSES**	% LICENSES INSPECTED
	3Q	4Q	1Q	2Q			
1 - Roanoke	593	389	370	384	1736	1976	88%
2 - Lynchburg	246	281	210	279	1016	1201	85%
3 - Staunton	355	233	101	314	1003	1197	84%
4 - Alexandria	866	753	808	957	3384	3889	87%
5 - Fredericksburg	195	173	422	258	1048	1084	97%
6 - Richmond	191	816	560	364	1931	2421	80%
7 - Hampton	236	514	338	260	1348	1483	91%
8 - Chesapeake	191	663	480	530	1864	2229	84%
9 - Charlottesville	123	354	203	359	1039	969	107%
Compliance	264	475	233	515	1487	1694	88%
TOTALS	3260	3260	4651	4220	15391	18143	85%

**Records system only allows for a snapshot of the total license count. Compliance total licenses does not include 1733 out-of-state licensees. License totals include Wine & Beer Off Premise Licensees which are only inspected every two years, thus the percentage of licensees inspected is not expected to be 100% for a one year cycle.

Observations Completed

Agents also conduct unannounced, covert, plain-clothes observations of ABC establishments to ensure licensees are following all ABC laws and regulations. Many of these observations are follow-up investigations initiated by citizen complaints.

2018 - 2019 OBSERVATIONS COMPLETED					
REGION	2018 3Q	2018 4Q	2019 1Q	2019 2Q	TOTALS
1 - Roanoke	67	2	13	35	117
2 - Lynchburg	55	17	20	13	105
3 - Staunton	0	0	1	0	1
4 - Alexandria	17	7	8	4	36
5 - Fredericksburg	19	26	36	34	115
6 - Richmond	16	41	63	47	167
7 - Hampton	6	6	15	6	33
8 - Chesapeake	25	13	20	10	68
9 - Charlottesville	5	3	1	4	13
Compliance	2	3	2	3	10
TOTALS	212	118	179	156	665

Underage Buyer Totals

The Underage Buyer (UAB) program is an ongoing effort by Virginia ABC to visit alcohol and tobacco retailers throughout the Commonwealth to verify compliance with the state age requirements -18 for tobacco and 21 for alcohol sales. Special Agents accompany underage operatives during attempts to purchase cigarettes or alcohol at grocery stores, convenience stores, restaurants and other businesses, including Virginia ABC stores.

Underage Buyer Program Checks – Alcohol

UAB ALCOHOL CHECKS COMPLETED - CY 2019						
REGION	2Q Totals			2019 Totals		
	# Checks Made	# Sales Made	Compliance Rate	# Checks Made	# Sales Made	Compliance Rate
Region 1 - ROANOKE	142	11	92%	170	13	94%
Region 2 - LYNCHBURG	84	7	92%	123	17	83%
Region 3 - STAUNTON	46	12	74%	74	24	66%
Region 4 - ALEXANDRIA	110	15	86%	248	46	82%
Region 5 - FREDERICKSBURG	58	4	93%	93	11	87%
Region 6 - RICHMOND	103	13	87%	196	21	89%
Region 7 - HAMPTON	69	9	87%	140	16	89%
Region 8 - CHESAPEAKE	61	6	90%	137	13	91%
Region 9 - CHARLOTTESVILLE	31	5	84%	61	9	86%
Compliance	41	4	90%	43	4	95%
Total	745	86	88%	1285	174	86%

Underage Buyer Program Checks – Tobacco

UAB TOBACCO CHECKS COMPLETED - 2Q - 2019			
REGION	# Checks Made	# Sales Made	Compliance Rate
Region 1 - ROANOKE	109	24	78%
Region 2 - LYNCHBURG	58	4	93%
Region 3 - STAUNTON	34	6	82%
Region 4 - ALEXANDRIA	90	22	76%
Region 5 - FREDERICKSBURG	33	2	94%
Region 6 - RICHMOND	77	9	88%
Region 7 - HAMPTON	48	4	92%
Region 8 - CHESAPEAKE	66	9	86%
Region 9 - CHARLOTTESVILLE	21	0	100%
Compliance	0	0	0%
Total	536	80	85%

Training

Virginia ABC Enforcement is committed to continuously improving the knowledge base and understanding of our Agents, our fellow law enforcement agencies, our licensees and the community. To this end, this quarter agents presented over 700 hours of training to law enforcement, licensees and the general public. There were 1535 hours of training received by ABC agents. These agents also attended over 921 hours of community outreach meetings.

TRAINING AND COMMUNITY INVOLVEMENT - 2Q 2019 (Hours)									
	Meetings			Training Instructed			Training Received		
REGION	ABC Store	Licensee	Public/ Community	Law Enforcement	Licensee	Public	In-House	Outside	Totals
REG1 - Roanoke	36.17	94.22	43.55	85.83	40.50	7.98	220.35	0	528.60
REG2 - Lynchburg	49.28	124.38	43.37	103.40	39.02	12.45	125.85	9.07	506.82
REG3 - Staunton	0	7.92	3.47	52.88	19.48	0	90.92	0	174.67
REG4 - Alexandria	3.17	56.42	5.57	0.98	78.27	3.73	348.03	14.25	510.42
REG5 - Fredericksburg	1.72	31.50	3.00	0	3.00	0	106.08	3.97	149.27
REG6 - Richmond	1.48	33.85	6.17	18.67	43.00	0	97.35	7.50	208.02
REG7 - Hampton	10.97	51.02	17.03	8.25	7.15	4.00	135.65	0	234.07
REG8 - Chesapeake	22.75	26.53	5.55	0	31.88	8.17	125.50	8.48	228.86
REG9 - Charlottesville	34.20	114.72	20.70	8.48	12.70	6.50	72.85	3.98	274.13
Compliance Office	1.50	45.55	25.30	10.48	0.50	0	139.67	0	223.00
Training Office	0	0	0	100.55	0	2.00	2.00	23.98	128.53
Totals	161.24	586.11	173.71	389.52	275.50	44.83	1464.25	71.23	3166.39
			921.06			709.85		1535.48	

Accreditation

Virginia ABC Enforcement is a State Accredited Law Enforcement Agency. Re-accreditation for VA ABC began with term 1 on October 1, 2015 and will end with term 4 on September 30, 2019. There are a total of 190 standards that have to be met with numerous proofs required for each standard. Of the 190 standards, all have some level of completed proofs.

ACCREDITATION ACTIVITIES			
Mandated Activities	Required	In progress	Completed
Quarterly			
Regional Change Funds	11	8	3
Asset Forfeiture Funds	10	7	3
Evidence Room Inspection	10	0	10
Employee Benefit Fund	1	0	1
Semi-Annual/Term			
Vehicle/Equipment	143	0	143
Unannounced Evidence Inspections	20	4	16
Annual Evidence Audits	10	0	10
Yearly			
Standards	190	15	175
Proofs	606	60	556