

## Virginia Alcoholic Beverage **Control Authority**

## **Delivery- Seller Training Approval Program (STAP) Application**

## **Instructions**

Virginia ABC has established an approval process for alcohol server-training courses pursuant to Code of Virginia COV § 4.1-227 (E). \* Please note that changes have been made to training criteria since the 2022 application period, these are indicated in red font marked with an asterisk. \*

Applications are accepted annually, September 1 through October 1 by 5 p.m.

In order to submit your training program for approval you must complete the following steps:

- Review and follow the format of the STAP Criteria (page 3 of this Application) to make sure that your program will meet the listed criteria. Training components must provide educational objectives and at least 60 minutes of learning time to participants.
- 2. Submit your application by mail to: Virginia Alcoholic Beverage Control Authority

**Education and Prevention** P.O. Box 27491 Richmond, VA 23261

| 1 | Your appli | cation mu | st include | three cop | ies of eac | ch of the | : fol | llowin | g: |
|---|------------|-----------|------------|-----------|------------|-----------|-------|--------|----|
|   |            |           |            |           |            |           |       |        |    |

| STAP Application (this form)   |
|--|
| <ul> <li>Printed hard copy of your training program in its presentation format (PowerPoint, Video, Online, etc.)</li> <li>If this is an online training, log-in and password information must be provided allowing reviewers unlimited access</li> <li>All pages must be numbered</li> </ul> |
| Answer key for all quizzes/tests  Provide the passing score required for your course.  Explain the quiz conditions, are you using a random question bank?  What happens if they get the question incorrect?  If the participant does not pass the quiz, do they retake the entire training?  |
| <ul><li>✓ Your training script and any other training resources</li><li>– All pages must be numbered</li></ul>   |
| * Your certificate of completion (must include a first and last name, title of the training, date the training was completed, the training company name or logo, and the quiz score.)  |

| Failure to follow this format or submit three copies of each of the required documents will result in your program being rejected.   |   |  |  |  |  |
|--|---|--|--|--|--|
| During this process you may be asked to submit additional information or electronic files for clarification. Once  |   |  |  |  |  |
| approved, you must <b>provide an electro</b>   | nic copy of your approved proposal.   |  |  |  |  |
| It will be your responsibility to keep your program updated with changes to Virginia's codes and regulations, and to maintain all records of training classes conducted.         |   |  |  |  |  |
| For additional questions or concerns, pl   | ease email education@virginiaabc.com.   |  |  |  |  |
| ***Delivery Driver training must be taken by delivery personnel annually therefore, Virginia ABC requires review of any changes to the training before they are implemented. *** |   |  |  |  |  |
|  | Application   |  |  |  |  |
| Business Owner's Name:   |   |  |  |  |  |
| Business Trade Name:   |   |  |  |  |  |
| Business Mailing Address:  |   |  |  |  |  |
| Business Physical Address:   |   |  |  |  |  |
| Business Telephone Number:   |   |  |  |  |  |
| Business Website:  |   |  |  |  |  |
| Type of Training:  | Public: provides training to Virginia ABC licensees and the general public.  Private: provides in-house training to own employees only. |  |  |  |  |
| Contact Person's Name:   |   |  |  |  |  |
| Contact Person's Telephone Number:   |   |  |  |  |  |
| Contact Person's E-mail Address:   |   |  |  |  |  |
| Contact Website:   |   |  |  |  |  |
| Other Information Virginia ABC should know:  |   |  |  |  |  |

|  |     | PRESENT |  |
|--|-----|---------|--|
| CRITERIA   | YES | NO      |  |
| Overall: Training components must provide educational objectives and at least 60                             |     |         |  |
| minutes of learning time to participants.  |     |         |  |
| 1. Alcohol Related Laws, Regulations, and Consequences (§ 4.1-212.1), (§ 4.1-212.2), (§ 4.1-304), (§4.1-305) |     |         |  |
| A. Delivery driver requirements (4.1-212.2.D),   |     |         |  |
| B. Underage sale of alcoholic beverages (§ 4.1-304)  | П   |         |  |
| C. Underage possession of alcohol (§4.1-305)   | Ħ   | Ħ       |  |
| D. Selling/ delivering alcohol to an intoxicated person (§4.1-212.2.B),                                      | Ħ   | ĦĦ      |  |
| E. Signs of intoxication   | П   |         |  |
| F. Wine, beer and mixed beverage delivery requirements (§4.1-212.1.D), (§4.1-212.1.F)                        |     |         |  |
| (reference HB426 beginning with line 1144)   |     |         |  |
| G. Container compliance (§ 4.1-212.1.D)  | П   |         |  |
| H. Failure to Ask for Proper ID (§ 4.1-304)  | Ħ   |         |  |
| I. Record-keeping requirements outlined in (3VAC5-70-225)  | Ħ   | ΙĦ      |  |
| 2. Checking Identification (§ 4.1-304)   |     |         |  |
| A. Types of identification (3 VAC 5-50-20)   | П   |         |  |
| B. Elements of acceptable identification (3 VAC 5-50-20)   | П   |         |  |
| C. Acceptable forms of identification (3 VAC 5-50-20)  | Ħ   |         |  |
| D. Virginia driver's license and Virginia DMV identification card elements                                   | Ħ   |         |  |
| E. * Once made available, provide a bona fide ID sample. Include a current image of the following ID         |     |         |  |
| types from the Department of Motor Vehicles: VA driver's license, VA DMV identification card, an             | ΙП  |         |  |
| underage VA driver's license, and an underage VA ID card.  |     |         |  |
| F. Three types of false identification (borrowed, falsified and tampered with.)                              | П   |         |  |
| G. Determining whether to complete the delivery  | ī   | ΙĦ      |  |
| H. Identification of resources   | П   |         |  |
| 3. Delivery Compliance (§ 4.1-212.1), (§ 4.1-212.2), (§ 4.1-304)   | П   |         |  |
| A. Second party sales - alcohol and tobacco (§ 4.1-306, 18.2-371.2)  | П   |         |  |
| B. Time of alcohol sale and delivery (§4.1-212.1.D) (§4.1-212.1.F)   |     |         |  |
| (reference HB426 beginning on line 1144 or 1226)   |     |         |  |
| C. Maximum delivery amount for wine, beer and mixed beverages (§4.1-212.1.F), (§4.1-212.1.G)                 |     |         |  |
| (reference HB426 beginning with line 1144, 1174)   | ΙШ  |         |  |
| D. * Meal requirements (§ 4.1-212.1(G))  |     |         |  |
| E. How to refuse a sale/delivery   |     |         |  |
| E. Managing Confrontational Situations   |     |         |  |
| F. Documenting confrontational situations  |     |         |  |
| G. Instructions for undeliverable alcohol (§4.1-212.2.B)   |     |         |  |
| H. Restricted Delivery Locations (§4.1-212.2.B)  |     |         |  |
| I. * Annual training requirement – (§4.1-212.2 (D))  |     |         |  |
| 4. Additional Resources  |     |         |  |
| A. Virginia ABC website- provide a working hyperlink   |     |         |  |
| B. Alcohol delivery guide – free to order  |     |         |  |
| C. Licensee Responsibility training resources  |     |         |  |
| D. Approved Senate Bill 254/ Approved House Bill 426 (2022 Virginia General Assembly Session)                |     |         |  |
| 5. Review Quiz   |     |         |  |
| A. Questions and answers   | П   |         |  |
| I. Passing Score of 80 (§4.1-212.2.D)  |     |         |  |
| J. * Certificate of Completion – (First name, last name, training course title, date of completion,          |     |         |  |
| training company who issued the training, quiz score received)   |     |         |  |
| NOTES: (§4.1-212.1) (extended until July 1 ,2024 - for mixed beverage)                                       |     | 1       |  |

| § 4.1-212.1(D) (2021 version extended until 2024 by HB426 includes all alcoholic beverages, not just |  |  |
|--|--|--|
| beer and wine).  |  |  |
| § 4.1-212.1(G) (2021 version extended until 2024 by HB426).  |  |  |
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